



London Borough of Havering
ENGAYNE PRIMARY SCHOOL

Mrs S Sankey: Headteacher
01708 223492

26/06/20

Dear Parents & Carers of year 6 Pupils,

Thank you for your patience regarding refunds of £5 per pupil for the cancelled river trip that was due to take place this term.

Could I also pass on the schools gratitude to those parents that have already made contact with the school donating the trip fee to school fund.

We are unable to make bank transfers to parent's bank accounts, so I would like to invite parents to collect cash refunds from the main gate in Severn Drive on any morning between 09.00 and 12.00, from now until the end of term.

Please remember you are not to enter the school grounds, a member of office staff will come out to you.

A small number of parents are also owed breakfast club refunds and these can be collected at the same time.

Credit balances on Squid dinner money

Should you have a credit balance on dinner money please e-mail Squid directly at customerservice@squidcard.com

Please ask for credit balances to be transferred to a younger sibling where possible as this operation is carried out without charge.

Squid will charge a fee to return monies to the payment card used. This is usually £5, but this has been reduced to £2.50 due to the circumstances. Havering Catering Services are negotiating with Squid regarding this charge currently, so the situation may change.

Yours sincerely

SBM.