We have been alerted that some parents are not able to access bug club on their iPads.

Our Pearson rep has been in touch about the issues parents have been having. Here is the advice:

Open settings then type Safari in search bar
Then down the right side of the screen check the following –

Pop up blockers are set to off
Block all cookies set to off
Prevent cross-site tracking is off

Then tap 'clear history and website data' then tap 'clear' when prompted

Now open Safari and log on.

If you are using Chrome do the same as above in settings but look for 'Allow cross website'

If the above doesn't work, then please follow this link. Once you have put in your details you will get an option to chat live with the technical team and they should be able to sort the problem quickly. -
https://support.pearson.com/uk/s/digital-contactus