

IMPORTANT: PLEASE CHECK & TAKE ACTION

Dear Parents/Carers,

We have been advised by the local authority catering services (HCS) that they will cease using sQuid for payment of school meals from 1st July 2024.

The introduction of Universal Free School Meals (UFSM) across the primary sector, plus the recent one academic year extension of the scheme means that you will not have added or had funds deducted from your purse for many months.

It is important that you check your school dinner purse to see if you have any credit?

If you do, please activate a refund request via the sQuid webpage or e-mail sQuid at: customerservice@squidcard.com to request a refund BEFORE 1ST JULY 2024.

After this date refunds will not be available.

Please note the school has no access to these funds as they are operated by and settled to HCS and their bank account, not the school.

As a school we will be looking at alternative methods of communication and cashless payment for trips, offers and breakfast club during the summer term. More information will follow.

There is no need to request refunds for any monies currently sitting in your trips and offers purse but I strongly advise you to use any funds in this purse for any offers that are upcoming to reduce your trips and offers purse to a zero balance (very few parents actually 'store' funds in this purse and tend to pay as and when requested via debit card.)

To summarise:

Check your sQuid dinner money purse as soon as possible.

If you have a credit balance please request a refund via the webpage or e-mail customerservice@squidcard.com with your request (please do not contact the school as we have no access to this account).

Use funds in your 'trips & offers' purse over the coming weeks to pay for trips/offers/breakfast club and get your balance down to zero if you store funds here.

Yours sincerely

Mr D Rickett
SBM.